

Privacy Policy

Business Name: LDJ Events

Contact Email: info@ldjevents.com

Phone Number: 07891 380 805

Website: www.ldjevents.com

1. Introduction

At LDJ Events, we are committed to protecting your privacy and handling your personal information responsibly and in accordance with UK data protection laws, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

This Privacy Policy explains how we collect, use, store, and protect your information when you use our services, including DJ services, children's entertainment, photobooth hire, and related activities.

2. Information We Collect

We may collect and process the following information:

Personal Information

- Name
- Address
- Email address
- Telephone number
- Event details (venue, timings, occasion, guest information)

Payment Information

- Deposit and payment records
- Billing details

Photographs and Videos

During events, photographs and videos may be taken using our photobooths or by our team for:

- Customer keepsakes
- Social media promotion
- Website and marketing purposes

Website Information

If you use our website, we may collect:

- IP address
 - Browser type
 - Device type
 - Cookies and usage data
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3. How We Use Your Information

We use your information to:

- Provide and manage bookings
 - Communicate about your event
 - Process payments
 - Deliver entertainment services
 - Improve our services
 - Send promotional offers (only where permitted)
 - Meet legal, TAX and insurance obligations
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4. Photographs and Social Media

We may use photographs or videos from events for promotional purposes on:

- Our website
- Social media platforms
- Printed marketing materials

If you do not wish for images from your event to be used, please inform us in writing before the event.

5. Sharing Your Information

We do not sell your personal data.

We may share information with:

- Our third party software providers (Eg booking system providers, Customer Management Systems etc)
- Third Party Suppliers (eg Sub-Contractors working on our behalf)
- Venues
- Insurance providers
- Legal or regulatory authorities where required

All third parties are expected to keep your data secure and confidential.

6. Data Storage and Security

We take appropriate security measures to protect your information against unauthorised access, loss, misuse, or disclosure.

Your information is stored securely and retained only for as long as necessary for business or legal purposes.

7. Your Rights

Under UK data protection law, you have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Restrict or object to processing
- Withdraw consent where applicable

To exercise your rights, contact us at: info@ldjevents.com

8. Cookies

Our website may use cookies to improve user experience and analyse website traffic.

You can control cookie settings through your browser.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any updates will be posted on our website with the revised effective date.

10. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact: Layton Chantry (Owner) via info@ldjevents.com