

Terms and Conditions

By either ticking 'I Agree' on the online booking form or by placing a Booking with LDJ Events via another method, you agree to the following Terms and Condition:

Payments / Deposits

All deposits are non-refundable under any circumstances. No booking is officially confirmed without the payment of the required deposit balance.

Your outstanding balance is due to be paid either via bank transfer (BACS) 7 days prior to the event, or in full cash on the day of the event prior to the event start time (whichever is agreed upon the booking being placed).

Cancellations within 5 days of the event mean that a 100% payment is still payable.

Cancellations within 30 days of the event mean that a 75% payment is still payable.

Cancellations made 31-50 days of the event mean that a 50% payment may still be payable.

Cancellations outside of the above time frames carry no charges.

Based on personal circumstances, LDJ Events may offer a lower 'token cancellation fee' instead of the amount stated above to cover basic lost earnings however this is left to the discretion of LDJ Events.

All cancellations charges can be paid via BACS or in Cash to LDJ Events.

If you are purchasing tickets for one of our events, these are non-refundable. Once the payment has been made it can take 2-3 business days for your eTickets to reach you. Tickets purchased are not for re-sale.

Behaviour

Any threats deemed inappropriate (either physical or verbal, actual or implied) will not be tolerated and may result in the performance being stopped.

If there is a disturbance within the performance venue, whether this be a physical fight or deterioration in atmosphere, LDJ Events have the right to temporarily cease their performance whilst the issue is dealt with. If the issue persists, LDJ Events have the right to permanently cease their performance and a full payment will remain payable.

The hirer of LDJ Events remain responsible for the behaviour of their guests and must ensure all Under 18s are supervised at all times.

Setup

LDJ Events require a minimum time of 1 hour to setup for all events. If extra time is required, we will try to inform you in advance. LDJ Events cannot be held responsible for any delay to the event start time as a result of this setup period being limited for any reason whether this be time restraints or obstacles at the venue being in the way of us setting up.

Breakages / Damage

LDJ Events cannot be held responsible for any harm caused to any attendee, member of the public or damage to a venue / venue's property under any circumstances. We carry full Public Liability

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Insurance however all damage or harm must be reported to our team before the end of the event.

Sound, Lighting and Special Effects

LDJ Events cannot be held responsible for any limitations put in place that may affect our services such as sound limiters in certain venues.

LDJ Events cannot be held responsible for the way that some people may be affected by flashing lights/ strobe effects, loud sounds, haze / smoke effects, bubble fluid and / or any other effects. As the hirer of LDJ Event, you are responsible for informing us of any attendees that may be affected by our services in writing prior to the event.

Photography / Videography

By placing a booking with LDJ Events, you agree to LDJ Events and their associates to take photos and videos at your event. You also agree that these photos may be used for online publishing on sites managed by LDJ Events. If you do not wish your images to be publically displayed, this must be put in writing to LDJ Events, at least 5 days prior to the event.

If you have booked our Party Photography Package and any props get damaged / lost, you may be charged a fixed fee of £5.00 for 1-2 items or £10.00 for 3-4 items to cover the cost of replacing these. Any greater numbers than this will be charged at £3.00 per additional item. This must be paid within 2 hrs of the event finish time.

Social Media / Marketing

All prices / special promotions online are for parties with Telford, Shropshire only and may be removed at any time. LDJ Events retain the right to refuse a specific offer to any customer without giving reasoning.

General

LDJ Events reserve the right to refuse any booking without prejudice or giving reason. LDJ Events withhold the right to determine the overall cost of any service.

Licenses

It is the responsibility of the hirer of LDJ Events to ensure that the Venue hold the relevant licensing to hold the event such as PRS for Live Music, Licenses to permit the sale of food / drink and Temporary Event Notices (TEN) should these be required. LDJ Events cannot be held responsible for a venue not holding the relevant licensing and as the hirer you must check this before booking the event with us. By placing a booking with LDJ Events, you confirm that you have checked these above.

Adverse Weather

LDJ Events will make every effort to continue to provide their services even through adverse weather. As the weather is naturally out of our control, if it is preventing us attending a venue for a performance, we will try and arrange alternative provision. If this is not available, LDJ Events may withhold your deposit (non-refundable) however refund any additional payments that you have made for your event.