

LDJ Events Terms and Conditions

All bookings with LDJ Events are subject to the following T&Cs...

Booking Fees

All bookings require a booking fee unless stated otherwise upon booking. We will inform you of this booking fee upon enquiry. Booking fees are non-refundable and non-transferable under any circumstances.

This booking fee is subtracted from the total price of the services booked and the balance will be due in line with our payment regulations. This booking fee covers the administration of your booking (producing contracts, invoices, booking forms and confirmation documentation etc) as well as covers the costs attributed to services or products ordered subsequent to you placing a booking.

Please ensure when making payments you enter the information carefully. We cannot be responsible for funds transferred into the wrong account by error.

Payment Regulations

If you wish to pay in CASH for your event, you can do so on the day of your event. This should be paid in full before your event start time (eg. whilst we are setting up)

If you wish to pay via BANK TRANSFER, funds should be transferred into our account a minimum of 3 working days before your event.

Cancellation Policy

Cancellations within 5 days of the event mean that a 100% payment is still payable. Cancellations within 30 days of the event mean that a 50% payment is still payable. Cancellations made within 31-50 of before the event mean that a 25% payment may still be payable.

Cancellations outside of the above time frames carry no charges.

LDJ Events reserve the right to cancel any event without giving reason.

We will always try to give as much notice as possible in these circumstances to allow you time to arrange alternative provision. If the cancellation is within 30 days of your event, LDJ Events will try to help you source alternative entertainment. Any payments made to LDJ Events will be refunded in FULL under these circumstances including booking fees. In cases where we are required to cancel your event we will do so using the email address provided upon booking.

In extreme circumstances when events cannot happen by law, emergency legislation or Government advice, LDJ Events will allow you to re-schedule your event to a date within the next 12 months of your initial event date. For example if your initial event date was 7th May 2020, you can transfer the event date to any date up until 7th May 2021 subject to availability, with no additional fees or charges. Booking fees will be transferred to this new date and any balance payments returned to you unless you wish to transfer these balance payments towards your re-scheduled event.

Behaviour

Any threats deemed inappropriate (either physical or verbal, actual or implied) will not be tolerated and may result in the performance being stopped and our DJ packing away.

If there is a disturbance within the performance venue, whether this be a physical fight or deterioration in atmosphere, LDJ Events have the right to temporarily cease their performance whilst the issue is dealt with. If the issue persists, LDJ Events have the right to permanently cease their performance and a full payment will remain payable.

The hirer of LDJ Events remain responsible for the behaviour of their guests and must ensure all Under 18s are supervised at all times.

Setup

LDJ Events require a minimum time of 1 hour to setup for all events. If extra time is required, we will try to inform you in advance. LDJ Events cannot be held responsible for any delay to the event start time as a result of this setup period being limited for any reason whether this be time restraints such as the venue failing to open up on time or failings at the venue (power failure, poor access, physical objects preventing access to setup area).

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Breakages / Damage

LDJ Events cannot be held responsible for any harm caused to any attendee, member of the public, their property or damage to a venue / venue's property under any circumstances. We carry full Public Liability Insurance however all damage or harm must be reported to our team before the end of the event. Claims of damage after LDJ Events have left the venue will be rejected.

Sound, Lighting & Special Effects

LDJ Events cannot be held responsible for any limitations put in place that may affect our services such as sound limiters or smoke alarms in certain venues. LDJ Events cannot be held responsible for the way that some people may be affected by flashing lights/ strobe effects, loud sounds, haze / smoke effects, bubble fluid and / or any other effects. As the hirer of LDJ Event, you are responsible for informing us of any attendees that may be affected by our services in writing prior to the event.

Photography / Videography

By placing a booking with LDJ Events, you agree to LDJ Events and their associates to take photos and videos at your event. You also agree that these photos may be used for online publishing on sites managed by LDJ Events. If you do not wish your images to be publicly displayed, this must be put in writing to LDJ Events, at least 5 days prior to the event. If you have booked our Open Air Photobooth Package and any props get damaged / lost, you may be charged a fixed fee of £5.00 per item. This must be paid within 2 hrs of the event finish time. By default, all photos from our Open Air Photobooth will be uploaded to our Facebook Page for you and your guests to download. Should you wish to keep these images private, you can request that a private link is sent to your email address for you to download the images and share as you see appropriate.

Social Media / Marketing

All prices / special promotions online are for parties with Telford (TF), Shropshire only and may be removed at any time. Any prices advertised are subject to availability, location, date and times, LDJ Events retain the right to refuse a specific offer to any customer without giving reasoning.

General

LDJ Events reserve the right to refuse any booking without prejudice or giving reason. LDJ Events withhold the right to determine the overall cost of any service. LDJ Events cannot be held responsible for failings at a venue such as power failure, water failure, gas failure that may force your event to be cancelled. If your event is cancelled in advance or part way through due to a failing of this nature, the full fee will remain payable.

Licenses

It is the responsibility of the hirer of LDJ Events to ensure that the Venue hold the relevant licensing to hold the event such as PRS for Live Music, Licenses to permit the sale of food / drink and Temporary Event Notices (TEN) should these be required. LDJ Events cannot be held responsible for a venue not holding the relevant licensing and as the hirer you must check this before booking the event with us. By placing a booking with LDJ Events, you confirm that you have checked these above.

Adverse Weather

LDJ Events will make every effort to continue to provide their services even through adverse weather where it is deemed safe for our staff to do so. If this is not safe for staff to do so, we will be forced to cancel your event. In these circumstances LDJ Events will return any balance payments made however, your booking fee will not be returned as there will already be costs associated with your event as described in our booking fee section above.

Prizes / Give-Aways

As part of our Mini Disco Packages and Teen Party Packages, LDJ Events provide prizes free of charge. These are often edible prizes but these may also be small gifts. LDJ Events cannot be held responsible for any accidents that may occur as a result of these prizes including allergic reactions, choking etc. It is the parent's responsibility to read the ingredients of any edible prizes and check that they are safe for their child to consume. All edible prizes will be provided with ingredients listed in English.